

Parent Portal

To see all outstanding balances across all you children's' accounts, click the balance on your homepage.

Payments

Total outstanding - all students
-£718.71
Click to review accounts for all students and add a payment

Top Tip: This will show as £0 if the balances are all 0 or all positive.

Payments

Total outstanding
£0.00
Nicely done! Click to review any accounts running low

On this page you can see:

- Any trips with an amount outstanding (e.g. if instalments have been set up for the trip and only 1 out of the 3 instalments have been paid, so there is still an amount outstanding for that trip).
- Any clubs with an amount outstanding (if club sessions are booked but not yet paid for).
- Any top-up or prepayment accounts (such as Meals) with a negative balance.
- Any top-up or prepayment accounts (such as Meals) with a positive balance.

Payments

Active Payments

Invoices

Top-Ups

Credit Notes

« Back

Active Payments

Student

All

Active Payments		
Christchurch Gang Show	Trip date: 31 Mar 2023, 18:00 - 21:00 Account: Adam Allen Amount outstanding: £8.00	Click for details and to make a payment ►
Christchurch Gang Show	Trip date: 31 Mar 2023, 18:00 - 21:00 Account: Sally Allen Amount outstanding: £8.00	Click for details and to make a payment ►
Croatia Trip	Trip date: 19 Feb 2024, 08:42 - 22 Feb 2024, 08:43 Account: Adam Allen Amount outstanding: £200.00	Click for details and to make a payment ►
Meals	Account: Adam Allen Account balance: -£502.71	Click to top up account ►
Donations	Account: Adam Allen Account balance: £0.00	Click to top up account ►
Uniforms	Account: Adam Allen Account balance: £0.00	Click to top up account ►
Meals	Account: Sally Allen Account balance: £0.00	Click to top up account ►
Donations	Account: Sally Allen Account balance: £0.00	Click to top up account ►
Uniforms	Account: Sally Allen Account balance: £0.00	Click to top up account ►

To see accounts for one of your children, you can either:

- Select **Payments** from your **Quick Actions**.
- Select the child from the drop-down in the top left, and select the account from your homepage.
- Click on the child's name to go to their profile, and select **Payments > Active Payments** from the left-hand menu. You can then select the account.

Quick Actions ▼

Adam Allen ▼



Adam **Allen**
Form 6LJ

View Student Profile

You have no unread messages

Notices
You have not consented to Social media image publication for Adam Allen - click to correct ▶

Statistics ▲

Attendance (2023/2024) 73.3% 73.3% 73.3% Year Last 4 weeks	Golden Time - this term 0 This year: 0 points Last term: 202 points	Summer - Grade Average 3 Summer: 3 Previous Term: 2
Summer - 'On Track' Progress 66.7% 66.7% 66.7% Summer Previous Term	Positive Behavioural Incidents - this term 3 This year: 3 incidents Last term: 6 incidents	Negative Behavioural Incidents - this term 2 This year: 2 incidents Last term: 0 incidents

Guardian Consultations
No guardian consultations for Adam Allen

Accounts (All Students)
Adam Allen : Meals
Balance: -£502.71 ▶

[« Back](#)

Adam Allen - Active Payments

Student

Adam Allen ▼

Active Payments

Christchurch Gang Show **Trip date:** 31 Mar 2023, 18:00 - 21:00
Account: Adam Allen
Amount outstanding: £8.00

[Click for details and to make a payment ►](#)

Croatia Trip **Trip date:** 19 Feb 2024, 08:42 - 22 Feb 2024, 08:43
Account: Adam Allen
Amount outstanding: £200.00

[Click for details and to make a payment ►](#)

Meals **Account:** Adam Allen
Account balance: -£502.71

[Click to top up account ►](#)

Donations **Account:** Adam Allen
Account balance: £0.00

[Click to top up account ►](#)

Uniforms **Account:** Adam Allen
Account balance: £0.00

[Click to top up account ►](#)

When looking at the meals account, clicking on a meal will load a slide over with details of the lunches taken that day.

You can select a specific Term using the **Term** drop-down menu at the top-right of the page.

To make a **Card Payment**, click on the **Top up account** button.

Autumn Term Total Payments: £2.71

Term

Autumn Term 2023 ▼

[Top up account](#)

View

All Sections ▼

Week beginning 18 Sep 2023: £0.00

Monday £0.00 ▶

Tuesday £0.00 ▶

Week beginning 11 Sep 2023: £2.71

Monday £2.71 ▶

Tuesday £0.00 ▶

Wednesday £0.00 ▶

Thursday £0.00 ▶

Friday £0.00 ▶

A slide over will load, where you can select the bill payer and payment amount. Please note the minimum payment amount is £2.

You can choose to pay now or to [add your payment to your basket to pay later](#).

[« Back](#)

Top Up Account by Card

Top-Up Details

Customer account Molly Allen (Meals)

Bill payer*

Carly McKelvey

Payment amount*

£ 10

Narrative ?

[Cancel](#)[Add to basket](#)[Pay now](#)

In the pop-up, add in your card details then click **Pay**.

Make Payment



Card number

1234 1234 1234 1234

Expiration date

MM / YY

Name on card

Security code (CVV/CVC)

CVC

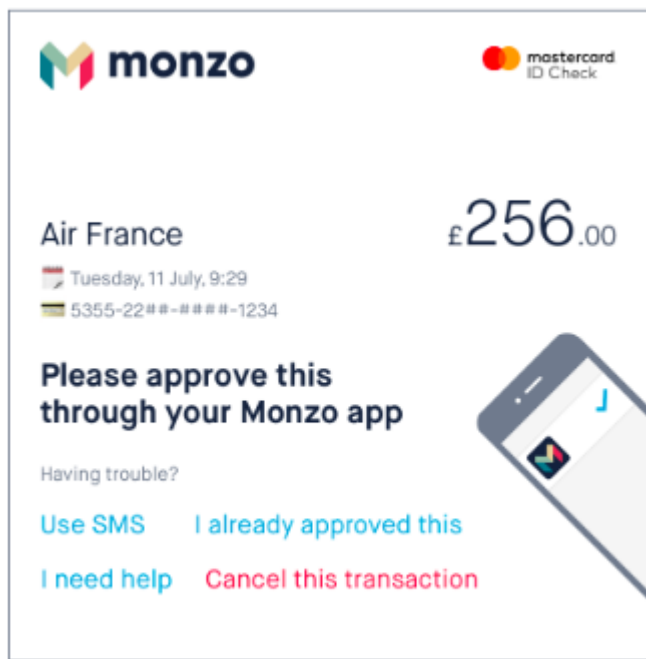
[Cancel](#)[Pay £10.00](#)

You may have to then authenticate your identity for the payment to go through. This is a requirement of the recently introduced **Strong Customer Authentication (SCA) regulations**.

If authentication is needed for the payment, you will be prompted to authenticate the payment using the method of authentication your bank supports. This could be:

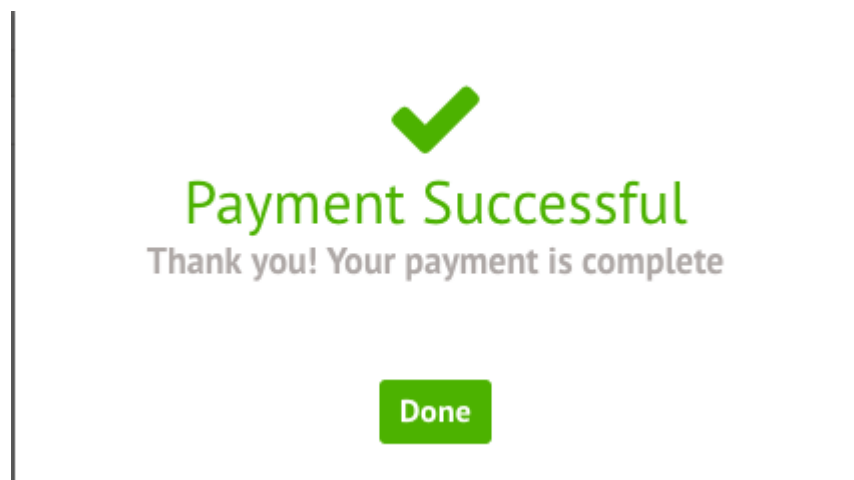
- an SMS code,
- your mobile banking app
- another method

For example, here's what it may look like if you're using Monzo. (*Please note, we are not affiliated with Monzo, this is purely an example*)



Once we've been able to confirm your identity, the payment will be completed and your card will be charged. You'll see confirmation that the transaction has been successful.

The meals balance will be updated to reflect the top-up right away.



The invoices page

The **Invoices** section on the parent portal will load a table with all invoices for the current term.

You can select a specific Term using the **Term** drop-down menu at the top-right of the page.

You will be able to see details of the invoices and the status of each invoice - whether they have been Cancelled or Paid.

« Back

Adam Allen - Invoices

StudentAdam Allen

AccountAll

TermAutumn Term 2023

Invoices

19 Sep 2023	Account: Trips Amount: £250.00 Items: Trip for Croatia Trip from 19 Feb 2024 to 22 Feb 2024 Status: Issued
11 Sep 2023	Account: Meals Amount: £2.71 Items: Hot Lunch Opt 2. - Mon, 11 Sep 2023 Status: Issued

Autumn Term 2023

Spring Term 2024

Summer Term 2024

The Top-ups page

The **Top-ups** page on the parent portal will load the current terms top-ups made for that particular student.

You can select a specific Term using the **Term** drop-down menu at the top-right of the page.

The page will show the type of top-up made, this can vary from Card (made by you or another Primary Guardian) to Cash or Cheque (logged by the school).

[« Back](#)

Adam Allen - Top-Ups

Student	Adam Allen ▼
Account	All ▼
Term	Autumn Term 2023 ▼

Top-Ups

19 Sep 2023	Account: Meals £20.00
-------------	--------------------------

Card Transaction

The Credit notes page

The **Credit Notes** page on the parent portal will load a table with all the credit notes for the current term.

You can select a specific Term using the **Term** drop-down menu at the top-right of the page. A table will appear showing details of the credit notes.

« Back

Adam Allen - Credit Notes

Student

Adam Allen

Account

All

Term

Autumn Term 2023

Credit Notes

No credit notes found